

# Quality Policy

Betamanufacturing LLC • Royse City, TX

Betamanufacturing is committed to delivering machined parts that meet or exceed customer, regulatory, and industry requirements—on time and at a fair price. We drive continuous improvement through measurable objectives, robust process control, and open communication.

## Scope

This policy applies to all CNC machining, turning, surface grinding, sandblasting, inspection, and order fulfillment performed at our Royse City, TX facility and by approved suppliers.

## Quality Objectives

- **On-time delivery:**  $\geq 95\%$
- **First-pass yield:**  $\geq 98\%$
- **Customer satisfaction (post-order survey):**  $\geq 4.5 / 5$
- **Corrective action closure:** within 30 calendar days

## Responsibilities

- **Owner / Management:** Defines the QMS, provides resources, reviews performance, and sets objectives.
- **Operators & Inspectors:** Follow work instructions, record results, and stop work to resolve nonconformities.
- **Purchasing:** Sources approved materials and services, maintains supplier performance.

## Core Processes

- **Order review:** verify drawings, units, revision, material, quantities, finish, tolerances, delivery, and special characteristics.
- **Programming & setup:** locked-revision CAM, controlled tooling, first-article verification (FAI) for new parts.
- **In-process inspection:** critical features verified per control plan; sampling by risk and history.
- **Final inspection:** visual & dimensional review, certs included as applicable (material, finish, COC).
- **Packaging & shipping:** protect surfaces and edges; labeled by part/PO/revision/qty.

## Nonconforming Product & Corrective Action

Nonconforming product is identified, segregated, and dispositioned (rework, use-as-is with customer approval, scrap). Root-cause analysis (e.g., 5-Why, Ishikawa) is used to prevent recurrence. Actions and effectiveness checks are recorded.

## Document & Record Control

Only the latest approved revisions of drawings, CAM, and work instructions are used. Records (inspection results, material certs, traveler, and ship docs) are retained for  $\geq 7$  years unless otherwise specified by customer.

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Signed (Owner/Manager)

Effective: September 23, 2025

*Eduardo B*

Rev A

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Betamanufacturing LLC • (469) 264-1646 • Royse City, TX